

PIONEERS IN ROPE ACCESS
SERVICES FOR 15+ YEARS



TRUST WELL

TRUST WELL
TECHNICAL SERVICES L.L.C



About Us

Trust Well Group began the journey in the UAE during late 80s by providing a range of professional, reliable and affordable services. Our passion for cleanliness has driven us to launch Trust Well cleaning services in the year 2000. We provide fast, effective and quality services to all commercial, retail and residential. Our commitment and focus on customer requirements and satisfaction has led us to launch Technical services in the year 2005. We were the first few companies, if not the first to introduce rope access services in the UAE. Today, we are a one-stop-shop who provides broad range of access related and various other services in the UAE. Our commitment to our customer service will reflect the impressive portfolio and testimonials.

Trust Well has become a member of IRATA (International Rope Access traders Association) Membership # 7075/O in the year 2018. After our continuous effort we had given for HSEQ requirements of rope access tasks we do and by strictly adhering to the international code of practices as per IRATA and Dubai Municipality guide lines in performing the rope access activities. Now Trust Well is one among the very few companies in the UAE having membership with IRATA, UK.

Trust Well has established its name in the market to provide all kinds of civil , maintenance & Fit-out projects by planning, budgeting & executing the projects of the residential/ commercial buildings and villas of various levels and sizes, hotels, shopping malls, shops, offices, government & public buildings, hospitals, sports centers, educational buildings, schools & kindergartens, industrial buildings, factories, warehouses, workshops & renovation of old buildings. We bring a depth of techno-commercial knowledge in various industrial segments, experience-culled overtime, implementing complex projects.

Why us?

Because we care, we care for our customers, their assets, our staff, their safety and Mother Earth. Professional behavior of our each staff will reflect our organizational values. We use only ecofriendly materials in every element of our work. It not only increases the sustainability of the assets but also protects the environment. Customer satisfaction is at the heart of everything we do. We offer tailored services to suit each customer's requirements. In addition to sophisticated and most advanced equipments, all our well trained, qualified, professional, and perfection obsessed workforce has built our reputation since 1989. We are staffed with engineers and team of technical staffs, supervisors, foremen and skilled workers, who are having vast experience in various types and methods of works in different fields. The unaltered principle of our company is to complete the work in scheduled time with best quality as per the entire satisfaction of consultant and client.

Our Services

Rope Access / High-level Access

- Facade Cleaning
- Glass & Aluminium
- Facade Inspection & Rectification
- Facade Maintenance
- Facade Sealant Application
- Facade Light Installation & Maintenance
- Air Leakage Rectification
- Water Leakage Rectification
- Anchor Point & Bracket Installation
- Aircraft Warning Light Fixing
- ACP & Cladding
- Sticker Application And Removal

Carpentry

- Furniture & Joinery
- Wooden Flooring
- Pergola Installation

MEP

- Plumbing & Sanitary
- Pumps & Motor
- Light Fixing
- Facade Lights
- Led Lights
- Signage Lights
- Aircraft Warning Lights
- Fountain Lights
- Pool Area Lights
- Cabling
- Air Conditioning Installation & AMC
- Duct Installation
- Duct Maintenance

Signage

- Signage Supply & Installation
- Old / Damaged Signage Removal
- Signage Installation Support
- Signage Light Fixing

Cleaning Services

- Façade Cleaning
- Post Construction Cleaning
- Building Cleaning Service & AMC
- Jet Pressure Washing
- Window Cleaning
- Glass Cleaning
- Dome Cleaning
- Deep Cleaning

Civil & Maintenance

- Painting
- Plastering & Masonry
- Gypsum & Ceiling
- Fitout & Renovation
- Floor & Wall Tiling
- Water Proofing
- Door Fixing
- Glass & Aluminium Works

Our Certifications



Certificate Of Registration

Awarded to

TRUST WELL TECHNICAL SERVICES L.L.C

at

P.O.BOX 39648, OFFICE NO: 211, B BLOCK, NASARIYA BUILDING, DAMASCUS STREET,
AL QUSAIS INDUSTRIAL 1, DUBAI, UAE

Quality Registrar Systems certify that the management system of the above organization has been audited and found to be in compliance with the QRS requirements for registration of the management system standard detailed below:

ISO 9001:2015

Quality Management Systems

Scope of work

PAINTING CONTRACTING, GLASS & ALUMINUM INSTALLATION & MAINTENANCE, PLASTER WORKS, BUILDING CLEANING SERVICES, FLOOR AND WALL TILING WORKS, ELECTRICAL FITTINGS & FIXTURES SERVICES, CARPENTRY & FLOORING CONTRACTING, PLUMBING & SANITARY CONTRACTING, ROPE ACCESS SERVICES


EA 28

Certificate No: DQU-12726

Originally Registered: 15 APR 2019

Latest Issue: 10 MAY 2020

Valid up-to: 14 APR 2021


Quality Registrar Systems



CB-037-MS

MANAGING OFFICE ADDRESS:
Quality Registrar Systems
P.O. Box :26826
United Arab Emirates



WORLD WIDE CERTIFICATION

Tel: +971-2-6714302
Fax: +971-2-6741449
www.qrsyst.com

Quality Registrar Systems is accredited by Dubai Accreditation Department (DAC)
for the Scope mention on Quality Registrar Systems (QRS) Accreditation Certificate No. CB-037-MS



Certificate Of Registration

Awarded to

TRUST WELL TECHNICAL SERVICES L.L.C

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ISO 14001:2015

Environmental Management Systems

Scope of work

PAINTING CONTRACTING, GLASS & ALUMINUM INSTALLATION & MAINTENANCE, PLASTER WORKS, BUILDING CLEANING SERVICES, FLOOR AND WALL TILING WORKS, ELECTRICAL FITTINGS & FIXTURES SERVICES, CARPENTRY & FLOORING CONTRACTING, PLUMBING & SANITARY CONTRACTING, ROPE ACCESS SERVICES

EA 28

Certificate No: DQU-21335

Originally Registered: 15 APR 2019

Latest Issue: 10 MAY 2020

Valid up-to: 14 APR 2021


Quality Registrar Systems



CB-037-MS

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P.O. Box :26826
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Our Certifications



Certificate Of Registration

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at
P.O.BOX 39648, OFFICE NO: 211, B BLOCK, NASARIYA BUILDING, DAMASCUS STREET,
AL QUSAIS INDUSTRIAL 1, DUBAI, UAE

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OHSAS 18001:2007

Occupational Health and Safety Management Systems

Scope of work

PAINTING CONTRACTING, GLASS & ALUMINUM INSTALLATION & MAINTENANCE, PLASTER WORKS, BUILDING CLEANING SERVICES, FLOOR AND WALL TILING WORKS, ELECTRICAL FITTINGS & FIXTURES SERVICES, CARPENTRY & FLOORING CONTRACTING, PLUMBING & SANITARY CONTRACTING, ROPE ACCESS SERVICES

EA 28

Certificate No: DQU-31441

Originally Registered: 15 APR 2019

Latest Issue: 10 MAY 2020

Valid up-to: 14 APR 2021



CB-037-MS

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Quality Registrar Systems

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This is to certify that

TRUST WELL TECHNICAL SERVICES L.L.C

Office No. 220, Nasser Rashid Majid Lootah Building
Damascus Street

Al Qusais Industrial Area First, Al Qusais, Dubai, 39648, United Arab Emirates

Membership No.: 7075/O

is a

**FULL MEMBER
(OPERATOR)**

of IRATA International and complies with the regulatory requirements and applicable policies of IRATA International

Membership validity should be verified at www.irata.org

**Rodney Marage
Co. Secretary**

Originally Registered: 14 December 2018

Last Certification Date: 03 March 2020

Certification Expiry: 02 March 2023



This certificate remains the property of IRATA International and is bound by the provisions of the Articles of Association & By-Laws of IRATA International. Membership renewal is due annually for continued validity. This certificate is valid until midnight of the Certification expiry date shown above. Contact: IRATA International, 1st & 2nd Floor, Unit 3, Europe Business Park, Ashford, Kent, TN24 8NU, UK. Tel: +44 (0)1622 754 600. [T+21ENGL001]



QHSE Policy

TRUST WELL TECHNICAL SERVICES L.L.C shall commit and ensure Quality of its services, Health & Safety of its Employees, Clients, Visitors and the community at large and protect the physical environment in which the **TRUST WELL TECHNICAL SERVICES L.L.C**'s associated business activities are carried out.

The Management and Staff of **TRUST WELL TECHNICAL SERVICES L.L.C** shall:

- Ensure that our service meet the needs and expectations of our clients in terms of quality;
- Develop and implement an Integrated Management System conforming to ISO 9001:2015, ISO 14001:2015 & OHSAS 18001:2007;
- Ensure the availability of personal, financial and human resources necessary to mitigate the adverse impact of its operations on HSE;
- Undertake reviews to measure QHSE performance against identified objectives and targets and continually improve the system;
- Ensuring the safety and welfare of our staff and the protection of our assets;
- Comply with or exceed all relevant Quality, Environmental, Health & Safety legal laws, regulations and other requirements;
- Identify the hazards in the production facility, assess the risks and manage those risks in order to reduce adverse impact on HSE;
- Periodically review the suitability, adequacy and effectiveness of the (QHSE) management system;
- Make every effort to protect the environment and prevent pollution, minimize consumption of materials, promote reuse and recycling of wastes and adopt best practice on waste management;
- Strive to achieve continual improvement of the QHSE management system and related performance;
- Prevent accidents and cases of work-related ill-health;
- Provide appropriate training to employees where applicable;
- Ensure that the company's QHSE Policy is well communicated to all quarters concerned;

MOHAMED BASHEER

Managing Director

Date: 1-April 2019

VAT Certificate

الهيئة الاتحادية للضرائب
FEDERAL TAX AUTHORITY



شهادة تسجيل لضريبة القيمة المضافة في الامارات العربية المتحدة Certificate of Tax Group Registration in the United Arab Emirates

The Federal Tax Authority certifies the formation of the below Tax Group in the UAE
تشهد الهيئة الاتحادية للضرائب أن الجهة التالية مسجلة لضريبة القيمة المضافة في الامارات العربية المتحدة

Tax Registration Number 100314210400003 رقم التسجيل الضريبي
Effective Registration Date 01/01/2018 تاريخ التسجيل الفعلي

Full Arabic legal name ترست ويل للخدمات الفنية ش.م.م.م الاسم القانوني الكامل باللغة العربية
Full English legal name TRUST WELL TECHNICAL SERVICES الاسم القانوني الكامل باللغة الانجليزية
L.L.C

Registered address N/A العنوان المسجل

Other members of the Group

No.	Name (English)	Name (Arabic)
1	TRUST WELL CLEANING SERVICES	ترست ويل لخدمات التنظيف

First VAT return period 1 Jan 2018 – 28 Feb 2018 and quarterly thereafter فترة أول إقرار لضريبة القيمة المضافة

First VAT return due date 28th day following the end of the VAT return period تاريخ استحقاق أول إقرار لضريبة القيمة المضافة

Start and end dates of Tax periods: 1 Mar to 31 May, 1 Jun to 31 Aug, 1 Sep to 30 Nov, 1 Dec to 28/29 Feb

يرجى التأكد من صحة تفاصيل الشهادة. يجب إبلاغ الهيئة الاتحادية للضرائب في حال تغيير الاسس التي حصلت فيها على رقم التسجيل الضريبي الخاص بك.

Please ensure that the details on this certificate are correct. You must inform the Federal Tax Authority of any change on the basis of which you obtained your Tax Registration Number as a Tax Group.



Issuing Date:

21/12/2017

تاريخ الإصدار

High Level Access Services



BMU/Cradle



Rope Access



Scaffolding



**Mobile Elevated
Work Platforms**

Work Snaps



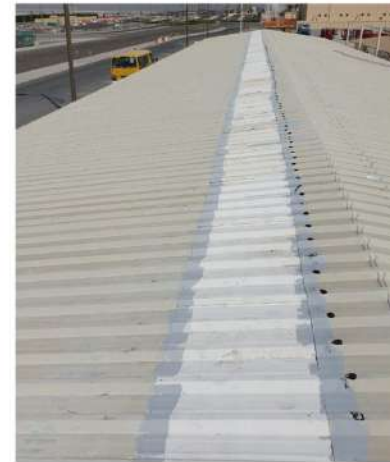
Facade Glass Replacing



Structure Maintenance



Facade Cleaning



Roofing



ACP Work



Facade Jet Washing



Signage fixing



AC/Duct work



Sticker/Glue Removing & Fixing

Work Snaps



AC Maintenance



Ceiling Work



Decorative ceiling



Electrical Work



Facade Maintenance



Tile Work



Sanitary Ware Installation



Gypsum/ Carpentry Works



Aircraft Warning Light

Work Snaps



Chiller Work



Facade Tile Maintenance



Painting



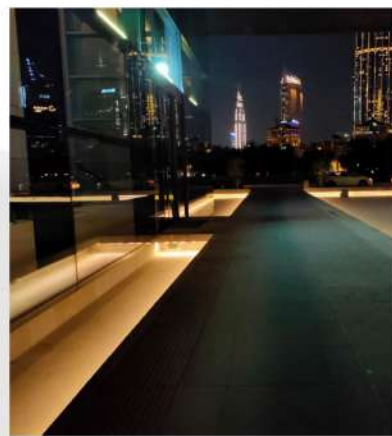
Specialized Interior Works



Plumbing Work



Carpet Work



Fountain Lights



Facade Lights



Pump Works

Work Snaps



Waterproofing



Sealant Work



Mirror Installation



Door Hinges Works



Sliding Door



Glass Work



ACP Work



Balustrade Glass



Wall Cladding

Appreciations from our valuable clients



Appreciations from our valuable clients

Dear Team,

This is to acknowledge your timely and extra ordinary performance on one of our Tower roof hatch issue. Your timely (emergency level) intervention to detach certain components, which could have led to potential serious consequences, have truly gained some applause. Moreover your performance on HSE perspective, I found it almost every time in good order. I am happy to recommend you to the market for rope access related works.

Wish you all the best for your future endeavors

Regards

Saseendra Babu
Head of QHSE



Hi Younus,

I am writing this email to extend my appreciation towards for successful completion of Tri-Star Project with in stipulated timeframe and that too with great efficacy. The fact and figures presented by you in the completion of this project is truly commendable. I really appreciate your efforts and professionalism by which you have completed the project well on time. Even though we had difficulties due to unexpected rain this was not affected the project delivery and Expo 2020 is very impressed with same. The efforts put by you and your team to get this done on time is commendable. I am so much impressed by your work so Expo 2020

I, once again would like to thank you and congratulate you for your hard work and dedication. I wish that you continue your spirit in the upcoming projects also.

Wishing you all the best and good luck ahead,

Best Regards,

SHINAAN MADATHIL
Senior Facilities Manager



Appreciations from our valuable clients

Dear Mr. Yoonus,

Greetings from Pacific Owners Association,

I would like to express our sincere gratitude to the team Trust Well for the awesome service provided in our buildings.

We really want to congratulate you and your entire team on behalf of my company for this remarkable performance for façade cleaning and rectification works in Gold crest Executive tower and Palladium Tower. I appreciate your team because the entire work done by your team is with utmost safety and in line with the schedule and without any escalations from the occupants and tenants. Your team is really good in proper coordination with our team and timely update of work progress and any concerns. Considering all these, I would recommend you as the service provider for our few more buildings as well.) we will have a business meeting as soon as possible in our office with our senior management as well. Appreciate and congratulate all your team members on my behalf.

Thanks & Regards

M Usman Awan
Community Manager

P.O. Box: 122781, Dubai, U.A.E
Tel: +971 4 2778182
Fax: +971 4 2778143
Mob: +971 56 2114257



PACIFIC
OWNERS ASSOCIATION MANAGEMENT
SERVICES



Owner Association Management Services

25-July-2019

Letter of Appreciation

I am writing to extend my gratitude to Trust Well Technical Services L.L.C. for the long-term relationship with us for various façade related services like façade cleaning, glass and aluminum panel rectification, façade light and leakage rectification etc. since June 2014.

The support provided to us so far was immense and extremely professional and accommodating all of our requirements. The qualities of the works are excellent and done on timely manner.

I would like to thank you for the long-term service offered to us without compromising the quality and safety requirements. And also, for attending emergency calls & requirements with utmost care.

Many Thanks for the excellent service and anticipating more services from you in future.

Your sincerely

Authorized Signatory



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DIFC, Dubai, UAE,
P O Box No. 125694

Tel: +971 4 3320100, www.solitaireoam.com

Appreciations from our valuable clients

“ The guys were very professional and worked in a timely manner foreseeing all the technical and external factors including the weather conditions

Jabez Barnaba , Facilities & Maintenance Manager, Emirates National Investment

“ Their reliability is much appreciable.

Ihab Zamel Project Manager, JAFZA ENGINEERING AND PROJECT MANAGEMENT

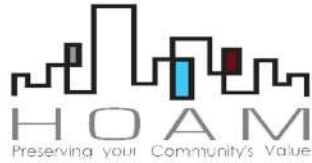
“ Very Flexible, Highly dedicated and committed team who provides and exemplary service

Abdul Ghaffar Qaderi , VP-Facilities Management, JAFZA

“ Trust Well's business conduct reflects its name

Soby Joseph, Al Fattan Properties L.L.C , Corporate Relations Manager

Portfolio-Clients



Portfolio-Clients


PROJECT	CLIENT/CONTRACTOR	CITY
23 MARINA TOWER	23 MARINA OWNERS ASSOCIATION	DUBAI
CRYSTAL TOWER	AL FUTTAIM	DUBAI
GATE AVENUE	AL FUTTAIM	DUBAI
DORRA BAY	AL WASL OWNERS ASSOCIATION	DUBAI
EXPO 2020	ALEC	DUBAI
CITY PREMIER DUBAI MARINA	CITY PREMIER HOTEL	DUBAI
CITY PREMIER SZ ROAD	CITY PREMIER HOTEL	DUBAI
PARK TOWERS	DAMAC	DUBAI
MONTROSE TOWER	DEYAAR PROPERTY MANAGEMENT	DUBAI
HAMILTON RESIDENCY	DEYAAR PROPERTY MANAGEMENT	DUBAI
CITADEL	DEYAAR PROPERTY MANAGEMENT	DUBAI
AL BATEEN	DEYAAR PROPERTY MANAGEMENT	DUBAI
OAKWOOD	DEYAAR PROPERTY MANAGEMENT	DUBAI
METROPOLIS	DEYAAR PROPERTY MANAGEMENT	DUBAI
AL SEEF 2	DEYAAR PROPERTY MANAGEMENT	DUBAI
FIFTY ONE TOWER	DEYAAR PROPERTY MANAGEMENT	DUBAI
ADDRESS HOTEL	EMAAR	DUBAI
DUBAI OPERA	EMAAR	DUBAI
EMIRATES GRAND HOTEL	EMIRATES GRAND HOTEL	DUBAI
EXPO 2020	EMRILL	DUBAI
AL VERVE	ENOVA	DUBAI
EZW BUILDINGS JAFZA	EZW	DUBAI
AL MANARA TOWER	FIXIS	DUBAI


PROJECT	CLIENT/CONTRACTOR	CITY
HAMDAN SPORTS CLUB	IMDAAD	DUBAI
FORTUNE TOWER	ITIHAD COMMUNITY MANAGEMENT	DUBAI
M HOTEL	M HOTEL	DUBAI
BURJ DAMAN	PLACE STRATA MANAGEMENT	DUBAI
DUBAI ARCH TOWER	PLACE STRATA MANAGEMENT	DUBAI
INDIGO ICON TOWER	PLACE STRATA MANAGEMENT	DUBAI
INDIGO TOWER	PLACE STRATA MANAGEMENT	DUBAI
REGAL TOWER	PLACE STRATA MANAGEMENT	DUBAI
ROVE HOTEL	ROVE HOTELS	DUBAI
LAGUNA TOWER	SAGA INTERNATIONAL	DUBAI
SOFITEL HOTEL DOWNTOWN	SOFITEL HOTEL	DUBAI
MADISON RESIDENCY	STRATA GLOBAL	DUBAI
EMIRATES FINANCE TOWER	STRATA GLOBAL	DUBAI
PARK LANE	STRATUM	DUBAI
MARINA CROWN	STRATUM	DUBAI
OLYMPIC PARK	STRATUM	DUBAI
SKY VIEW TOWER	STRATUM	DUBAI
TAMANI HOTEL MARINA	TAMANI HOTEL	DUBAI
INDEX TOWER	THREE60 COMMUNITY MANAGEMENT	DUBAI
MARINA MANSION	THREE60 COMMUNITY MANAGEMENT	DUBAI
JEWELS	THREE60 COMMUNITY MANAGEMENT	DUBAI
LA RESIDENCIA DELI MAR	THREE60 COMMUNITY MANAGEMENT	DUBAI
WATER FRONT MARKET	WATER FRONT MARKET	DUBAI


Contact Us



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